

The Tenancy Advice and Advocacy Program can help with:

- Notices from the Landlord or Estate Agents
- VCAT hearings
- Repairs
- Bonds
- Changing the lease
- Questions about Landlords or Estate Agents
- Rent arrears or increases
- Claiming Compensation

Casework may be undertaken in any of the above matters in compliance with ECLC policy and guidelines.

To speak to the
Tenant Advocate,
please contact:



Suite B,
6 Floriston Road
Boronia
Monday - Thursday
Phone: **9762 6235**

Suite 3, Town Hall Hub,
27 Bank Street
Box Hill
Monday - Friday
Phone: **9285 4822**

The funding for this brochure and the Tenancy Advice and Advocacy Program was provided by Consumer Affairs Victoria on the approval of the Minister for Consumer Affairs.



free Assistance with Rental & Tenancy Issues

Boronia
Monday - Thursday
Phone: **9762 6235**

Box Hill
Monday - Friday
Phone: **9285 4822**

www.eclc.org.au



The Tenancy Advice and Advocacy Program is able to help:

- Tenants
- Rooming House residents
- Caravan Park residents
- Retirement Village residents with a rental agreement

The **Eastern Community Legal Centre** (ECLC) offers free legal assistance from its offices in Box Hill and Boronia.

The **Tenancy Advice and Advocacy Program** (TAAP) is funded by Consumer Affairs Victoria to assist tenants who are experiencing financial difficulties or are on a low income.

Boronia

Monday - Thursday
Phone: **9762 6235**

Box Hill

Monday - Friday
Phone: **9285 4822**

The Tenant Advocate cannot assist:

- Public Housing tenants (Department of Human Services)
- Landlords
- Real Estate Agents
- Social Housing tenants
- Transitional Housing tenants
- Residents in Retirement Villages without a rental agreement



For a complete list of what **Eastern Community Legal Centre** can assist you with, please call or go to our website:

www.eclc.org.au